When trying to connect the Skybell Doorbell Camera to the router, I get the following error message:

“Internet unavailable for Skybell\_31179567119”

Per the trouble ticket suggestion, I attempted to connect using the Alarm.com connection tool and manual connection settings to the router:

 Network: ATT3sbn8zv

 Password: 6ijh5pb#wgz5

 IP Address: 192.168.1.99

 Subnet Mask: 255.255.255.0

 Gateway: 192.168.1.254

 DNS1: 8.8.8.8

 DNS2: 8.8.4.4

Result: Success but with a weak connection. I was able to view the front door using the cell phone app. I launched the AT&T Router information on my home PC and recorded the IP addresses (see attached). I didn’t see this IP address listed in the router table. After a few minutes, the cell phone app indicated a problem and suggested launching the app troubleshooter. I performed the 1st step (disconnecting the Skybell from power), but stopped on the 2nd step (disconnecting the router from power) as I didn’t want to go through that nosebleed yet again.